School Specialty Purchase Order (PO) Tracking Procedures

The purpose of tracking purchase orders is to give the Chicago Public Schools the ability to check the status of their individual *School Specialty* purchase orders. Schools will be able to check orders for the following:

- Contact name
- Purchase Order number
- Date PO was entered
- Order total
- PO status
- Date Shipped
- 1. Choose the on-line catalog
- 2. Click on the School Specialty Icon
- 3. Choose the Order Tacking Option
- 4. Choose PO number from the drop down box
- 5. Enter your PO number
- 6. Finally, you can call customer service if you need further assistance when tracking a order.

Please call School Specialty customer service 888-388-3224 # 8 or Sam Kuhlman at 312-882-9470 with any questions or customer service issues.